ETON'S PRIORITY ISSUES TRACKER

Prepared by Eton Action Group

Produced/Updated: 07/10/19

Green box - New issue | Yellow Status Box - Completed | Issue on RBWM Tracker (1 month after reported)

Ref	Date reported	Details	Reference No.	Issue Raised By	Location	Status	Action Taken	Date Resolved
		RBWM Maintenance & General Issues						
EN30M	16/08/2017	**Fence Broken in Meadow Lane car park**		Residents' Complaints	Meadow Lane car park	Completed	ETC passed to RBWM. This has been prioritised for repair. Tony Robinson to follow up. South Meadow boundary fence has been put back together but post still leaning. Meadow Lane boundary fence post leaning.RBWM to follow up. Tony Robinson meeting ISS 27/03/18 to look at this; the access to the car park and the fence. Possibly looking at extending the existing wooden fence and getting rid of the existing concrete with metal wire.RBWM meeting ISS 27/03/18 to look at this; the access to the car park and the fence. Possibly looking at extending the existing wooden fence and getting rid of the existing concrete with metal wire. RBWM has a quote for fence and will progress. EAG to meet RBWM 3 July.Will be carried out with 4-6 weeks. Some work done but post on north fence still at an angle and one rail missing from middle fence. Parking Mangaer - Rails in centre fence to repaired in mid-june Now mid-July	July.19
EN34M	16/08/2017	**Short Cut from Eton Court to Meadow Lane Car Park**		Residents	Eton Court	**Resolution**	ETC passed to RBWM. Please forward detail and who passed to RBWM so Chris Wheeler can follow up with them. Chris to discuss with Neil Walter (details provided 24/11/17) No progress - awaiting update. Tony Robinson meeting ISS 27/03/18 to look at this; the access to the car park and the fence. Possibly looking at extending the existing wooden fence and getting rid of the existing concrete with metal wire. RBWMmeeting ISS 27/03/18 to look at this; the access to the car park and the fence. Possibly looking at extending the existing wooden fence and getting rid of the existing concrete with metal wire. See item above. Meeting between EAG and RBWM 3 July Met with RBWM 30 Aug - awaiting action 2 Oct. New plants preotected by chetnut fencing carried out - **New opening made by the side. Agreement to extend chestnut fencing. A project to make a new access between old new section of car park to Eton Court being considered**	June.19
EN37M	16/08/2017	**Poor Visibility at 1st Bay of Car Parking in South Meadow Lane**		Residents	South Meadow Lane	**Completed**	ETC passed to RBWM. Awaiting feed back Is this on street parking? If it is we will ask PCL to investigate. Yes this is on-street parking - RBWM Commissioning will ask PCL to investigate. This matter is with Project Centre for investigation and forms part of the 2018/19 parking review list. **Completed**	April.19
EN38M	28/08/2017	**Roadside flooding Slough Road**		Residents	Pococks Lane to Common Road junction and adjacent to speed tables to Barnes Pool	Monitor	Flooding issues now from Pococks Lane to Common Road junction plus adjacent to speed tables to Barnes Pool. When heavy rain the roads flood nearly across to middle in places due to gulley blockages or soak-away problems. Also drainage channels under speed tables or adjacent gullies are blocked causing flooding adjacent. Now background available RBWM will ask Volker to action. **15 Jan -Appears Slough Road flooding has been addressd but still flooding adjacent to most speed tables an issue. -** 22 Jan - RBWM will ask Volker to visit this in the rain and report back.RBWM visiting site on 27th March and will provide an email update to follow. RBWM visited site on 27th March and will investigate further to find solution. Repairs made - monitor. Some flooding now apprent. New item raised for new flooding problem	Jul-18
EN44M	22/09/2017	**Repairs to speed tables in Eton Wick Rd. and Slough Rd.**		Residents	Eton Wick Road and Slough Road	Awaiting action	This is new on the tracker - Please provide background to RBWM. EAG prepared report in Nov. on problems forwarded with this list. RBWM to raise with Volker. 5 Jan - Awaiting response.RBWM visiting site on 27th March and will provide an email update to follow. RBWM visited site on 27th March and will investigate further to find solution. Response has been that there are no faults warranting repair. - EAG have asked for 2 to be checked again. The cobles on the rises and falls are to be replaced with tarmac. 2 in 18/19 the rest in 19/20. Flooding adjacent to tables an issue. The 3 speed tables in Eton Wick Road have had rises and falls changed to tarmac. Remainder pending for new financila year. Delayed til year 20/21	TBC
EN50M	20/10/2017	**Public Hard/Slipway** - Provision of lifebelt and paying repairs. Request from resident for hand rail.		Residents	Adjacent to Windsor Bridge	Under investigation	Has this been passed to RBWM by ETC. Chris Wheeler will then check on progress. Please provide who in RBWM passed to Investigation (EN6 archived) concluded Crown land but maintenance needs carrying out. Group suggested to contact RBWM Outside Facilities - will be actioned. 5 Jan - Group in contact with Crown Estates as it is belived they are owners. Under investigation	TBC
EN64M	03/04/2018	**Side of road breaking up**		Residentss	South Meadow Lane	**Completed**	Reported 3/04/18 - HIG002006. Made safe 11/05/18. Permanent repair will follow when road closure can be organised/permitted. Completed	Feb.19
EN70M	01/08/2018	**Remove overhanging brach in Meadow Lane Car Park**		RBWM	Meadow Lane Car Park	Closed	Reported 03/07/18 - HIG004003 There ia a large overhanging branch from one of thwe White Poplar on the nrother bounday of Meadwo Lane Car Park. Its safety is questioned Awaiting initial response - 2 Oct. Taken on by RBWM Tree Team to inspect. Apr.19 RBWM Tree Team consider no action needed.	Closed Apr.19
EM73M	27/04/2018	**Abandoned bins -RBWM bins in Atherton Court**		Residents	Atherton Court	**Completed**	Reported 27/4/18 - CMM000530 Large bin only removed. RBWM noted. 8 more bins have been sited behind Atherton Court flats. Awaiting meeting with RBWM. Met with RBWM pending action.Black and blue bins removed but a brown bin remains. 2 black bins remain at other end of block. Brown bin removed .More bins accumulating in parking space next to Garage 13. Bins moved to outside Crown & Cushion PH still need removing Bins removed 29/8	8/29/2019
EN77M	11/12/2018	**Wheelie bins on pavement in Brocas Street belonging to Rafts Court**		Residents	Brocas St.	**Resolved but monitor**	Letters written to occupants of Rafts Court by ETC. Awaiting meeting with RBWM. Met with RBWM pending action. Most have been removed but follow up needed. All bins removed - monitor	May.19
EN19/1M	08/01/2019	**Eton Court - Street lights by entrance to MLCP out**		EAG	Eton Court	**Completed**	Reported -HIG 007622	Jan-19.
EN19/2M	24/01/2019	**Brocas Street - Pavement gulleys incorrectly installed**		EAG	Brocas Street	**Completed**	The drainage gulleys across the pavemnt replaced as part of the capital programme were installed incorrectly out side Flaming Cow in Brocas Street. Registered withRBWM officer 24 Jan 19. Completed	Mar.19
EN19/3M	24/01/2019	**Ill-fitting gulley across pavement 16 Sunbury Road causing hazard and noise**		Resident	Sunbury Road	Completed	Reported to RBWM officer 24/01/19. Awaiting Volker for action . Complaint made because of lack of action 4/6/19 - CMM000974 - 17/06/19 Issued Highways Refrence HIG011283. RBWM reported issue resolved	Jul.19
EN19/4M	24/01/2019	**Failing manhole in the High St at the junction with Tangier Lane**		Residents	High St/Tangier Lanae junction	Awaiting action	reported to RBWM officer 24/01/19. Passed to Thames Water to action. 4/6/19 - Complaint made - CMM000973. 21/8/19 passed to Virgin. Temporary repair made	
EN19/5M	24/01/2019	**Top rail missing on cast iron fence between pavement leading to bridge and steps**		EAG	Bridge approach, High Street	completed	Reported to RBWM officer 24/01/19. The top rail has been repaired but a further adhacent bottom rail now broken. Work done but not satisfactorily. Repaired satisfactorily and als painted	Sept.19
EN19/6M	07/02/2019	**Loading Bay south end of High St. dividing line between loading and roadside parking missing**		EAG	High St.	**Completed**	Reported online 07/02/19 – 289788.completed	Apr.19
EN19/7M	22/03/2019	**Baldwin's Bridge bench broken away from footings**	HIG009515	Councilor	Slough Road	**Completed**	Reported online 22/3/19	Apr.19
EN19/8M	06/04/2019	**Street light on No.9 Eton Court**	HIG009847	EAG	Eton Court	**Completed**	Reported online 6/4/19 - reply fuse changed but still ou 9/4/19 - TC to reply.	Apr.19
EN19/9M	12/04/2019	**Division marking between loading bay and on-street parking missing outside Richer Sounds**	HIG009931	EAG	High St.	Completed	Reported online 12/4/19 - reply that already notified.	
EN19/10M	25/04/2019	**Grass verge in Meadow Lane adjacent to resident parking needs cutting**	HIG010200	BRG	Meadow Lane	**Completed**	Reported online 25/4/19 by Brocas Residents' Group Although some cutting was done wherever there were vehicles it was left. No-one returned to completed. Online complaint by EAG 3/6/19 Ref: CMM000971 - 18/06/19 Area Manager Parks & Countryside contacted. contrator work to be done asap. Work done 21/6/19	Jun.19
EN19/11M	07/05/2019	**Manhole cover near Cote subsided**	HIG010397	EAG	High St.	Reported	Reported online 7/5/19 4/6/19. - Complaint made - CMM000973. 21/8/19 - To be repaired 25 October	
EN19/12M	07/05/2019	**Flytipping in Brocas Street adjacent to Rafts Court**	HIG010396	EAG	Brocas St.	**Completed**	reported online 7/5/19	May.19
EN19/13M	07/05/2019	**Drainage channel made of insitu concrete rather than precast concrete section. Needs replacing**	344750/ CMM000940	EAG	High St approach to bridge	**Completed**	Reported online 9/5/19 - Responsibility of gas contractor to replace.Awaiting action. Copleted	Sept.19
EN19/14M	16/05/2019	**Drop kerb texture tiles slipping and lifting**	HIG010596	EAG	Eton Court	awaiting action	Reported online 16/5/19 - 17/06/19 Response Contrator will repair in 3 months. 21/8/19 -Should be repaired by 6 Sept.. 2/10 marked up awaiting attention	
EN19/15M	03/06/2019	**Subsidence adjacent to gulley in MLCP far corner of old section**	HIG010946	EAG	MLCP	**Completed**	Reported 3/6/19 -Barrier placed around problem. Completed	10/2/2019
EN19/16M	04/06/2019	**Failure of Utilities to reinstate roadsurface outside Porny School and 29a high St. after long period of time and several temporary repairs**	CMM000973	EAG	High St.	Awaiting action	Complaint made 4/6/19 Area outside 29a resurfaced in July. Should be repaireed w/b 30/9/19 2/10 - The section outside 29a has been repaired 21/9 but the Porny section is deteriorating further	
EN19/17	04/06/2019	**Flytipping in Brocas Street adjacent to Rafts Court**	HIG010978	EAG	Brocas St.	**Completed**	Repeat flytipping	June.19
EN19/18M	04/06/2019	**Sunken and uneven dropped kerb Causing flooding on pedestrian route in rain outside George PH at junction of High St & Brocas Street**	HIG010980	EAG	Brocas Street	Reported	Reported 4/6/19 - The possibility of moving the dropped kerb 1m west so to avoid vehicles going over	
EN19/19M	04/06/2019	**Sunken kerb due to poor reinstatement after water meter installation**	HIG010982	EAG	Tangier Lane	**Completed**	7/6/19 - Passed to Thames Water	July.19
EN19/20M	04/06/2019	**Blocked gully on resident parking bay**	HIG010984	EAG	Baldwin Shore/Slough Rd junction	**Completed**	19/6/19 - Response that the issue already reported and to be done in 28 dyas 30/8/19 Work was not done reported again under EN19/34M	July.19
EN19/21M	22/06/2019	**Uneven paving slabs on Windsor Bridge - Eton side east**	HIG011409	EAG	Windsor Birdge	**Completed**		June.19
EN19/22M	07/07/2019	**Reset Eton Walkway roundel at Baldwin's Bridge and install a roundel under the Walkway information sign on Windsor bridge**	HIG011761	ECA	Baldwin's Bridge and Windsor Bridge	Part completed	Balwin's Bridge roundel reset but awaiting fitting of new roudel on Windsor Bridge	
EN19/23M	07/07/2019	**Re-occurrence of floodding on both sides of Slough Road midway between Fifteen Arch Bridge and the 20mph signs. Being monitored from EM38M.**	HIG011762	EAG	Slough Road	Monitor	Work to be carried out within in 28days Work completed Aug 9th - to be monitored	
EN19/24M	07/07/2019	**Subsided kerb and pavement causing water to gather on pavement in Meadow Lane adjacent to Atherton Ct. and Lamppost 007**	HIG011763	EAG	Meadow Lane	Closed	Inspected and found no issue	July.19
EN19/25M	07/07/2019	**Street Lights out on Baldwin's bridge and bulkhead lights out on adjoer buildings on the east side of High St.**	HIG011764	EAG	Slough Road/High St.	**Completed**		July.19
EN19/26M	07/07/2019	**Flooding adjacent to speed tabables on Slough Road south of Keates Lane traffic lights and adjacent to Baldwin's Bridge**	HIG011765	EAG	Slough Road	**Completed**	Flooding on both sides of the road on the traffiac light side os speed table and on the bridge side of the speed table adjacent to baldwin's Bridge. Pooling on to pavment on south bound side. Work on Balwin's speed table was seen being done on 31/7/19	July.19
EN19/28M	30/07/2019	**Sign on entrnace barrier of MLCP hanging off**	HIG012317	EAG	Meadow Lane Car Park	Reported	Sign has been removed	
EN19/29M	30/07/2019	**Street Light 0014 Eton Court knocked off perpendicular by coach turning**	HIG012351	EAG	Junnction of Meadow Lane and Eton Court	**Completed**	Completed	Aug.19
EN19/30M	30/08/2019	**Slough Roads sign at the Keates Lane junction needs resetting**	HIG012599	EAG	Keates Lane junction	**Completed**	12 Aug - 28 day repair	Sept.19
EN19/31M	11/08/2019	**Bus stop has been hit by vehicle and is leaning**	HIG012618	EAG	High St near Budgens	Reported		
EN19/32M	16/08/2019	**Fly-tipping of a matress in Meadow Lane by railway bridge**	HIG012767	EAG	Meadow Lane by railway bridge	completed		8/18/2019
EN19/33M	17/08/2019	**Flytipping of 2 soafas in King Stable Street**	HIG012803	EAG	King Stable St	completed		8/18/2019
EN19/34M	28/08/2019	**Drainage gully completely blocked Slough Rd. Baldwins Shore junction**	HIG 013049	EAG	Resident parking at Baldwins Shore/Slough Rd junction	reported		
EN19/35M	30/08/2019	**Stinging nettels on verge adjacent to resident parking bay in Meadow Lane and in the surround of the car park**	HIG013127	EAG	Meadow Lane and MLCP	Reported	Reported back as completed 2/9/19 but very poorly done again with areas not cut. Reported again 01/10/19	
EN19/36M	27/09/2019	**Stopcock broken at the juntion of Sun Close with High St.**	HIG013930	EAG	SunClose/High St.	Reported		
EN19/37M	01/10/2019	**Stinging nettels on verge adjacent to resident parking bay in Meadow Lane and in the surround of the car park**	HIG014005	EAG	Meadow Lane	Reported	Reported again as reported abck as completed 2/9/19 on HIG013127	
EN19/38M	07/10/2019	**Footpath sign left laying in the north-east corner of MLCP**	HIG14143	EAG	Meadow Lane Car Park	Reported		
EN19/39M	07/10/2019	**Potholes in the area leading between the old and new sections of MLCP**	HIG14144	Councillor	Meadow Lane Car Park	Reported		
EN19/40M	07/10/2019	**Cracked concrete and weed between the parked cars and fence in Eton Court**	HIG14145	Councillor	Eton Court	Reported		
EN19/41M	07/10/2019	**Stopping up of short cut between MLCP and Eton Court**	440897/ CM001101	Councillor	Eton Court	Reported		
EN19/42M	07/10/2019	**Sign behind roadside parking in Eton court in poor condition and needs replacing**	440899/ CM001102	Councillor	Eton Court	Reorted		
		Other Maintenance & General Issues						
		Projects						
EN17P	13/04/2017	Gaps in **flagpoles** needs correcting		ECA	High Street	Permission grated for 2	Survey of current and proposed locations sent to RBWM Planning, Cllr and Windsor TC Manager. Pre-app. To be sent in and subsequent planning application. ECA to ask Cllr to speak with RBWM Planning. ECA, TC Manager & Eton Mayor met with RBWM Planning Nov.13th.. 4 Apr. - Application submitted by RBWM0. 2 OctApplication re-submitted. Application submitted and granted for 2	Aug-19
EN6SP	15/12/2017	**Reinstatement of Barnes Pool Watercourse Inclusive of South Meadow Lane drainage**			Thames to Thames	Part completed	Investigations to find the source and route of culvert leading to South Meadow complete. Considerable amounts of silt in culvert. Some investigation into history of watercourse carried out. Vison for future of watercourse produced and drawings commisioned. Monies allocated in 2018/19 capital programme, once residents/Town Council have secured Eton College (as riparian owner) support, flood assesment/design/cost estmate can be progressed. Clearance of Culvert from Thames to South Meadow almost complete. Barnes Pool and area west cleared an watercourse floor lowered.Landscape contractor appointed. Completion End March 18. Flow restored and Barnes Pool gardens completed Mar-19. Work on Brook still to be done. Most of the construction work should be completed soon.	
EN18/1P	06/02/2018	**New payment meter to be installed in new section of Meadow Lane Car Park**		Borough Councillor	Meadow Lane Car Park	**Completed**	6 Feb - Repoted at ECA meeting 24 Jan meter requested by Cllr Alexander on postponement of barrier parking system. **New machine to be installed as part of replacement of parking equipment capital scheme. Likely installation post May 2018. Now likely before Dec 18. All meters to be replaced - 2 existing in Dec 18 and the new one installed Jan 19. Dealyed to Jan -Feb 19. Due February. Still awaiting. Completed March -18**	Mar.19
EN18/2P	01/08/2018	**Free Wi Fi in Eton**		Neighbourh'd Plan Project	High St.	Researching	Proposal to put free wi-Fi along Eton High Street	
EN18/3P	01/08/2018	**Information Cebtre**		Neighbourh'd Plan Plan Project	Shop near bridge	Opened	Proposal to open a Tourist Information Centre. Shop near bridge secured	June.19
EN18/4P	01/08/2018	**Elexctric Car Charging Points**		Neighbourh'd Plan Project	Meadow Lane Car Park	Progressing	Proposal to electric car charging points in spaces adjacent to lamp posts	
EN18/8P	01/11/2018	**Litter bins to be installed at paypoints in Meadow lane car park and the parking space in Meadow Lane**		Residents	Meadow Lane Car Park and Meadow Lane	**Completed**	Litter bins to be installed. One installed in Meadow Lane parking area and on by meter (south) in MLCP	Mar.19
EN19/1P	01/05/2019	**Make new pedestrian access between MLCP and Eton Court**		EAG	Meadow Lane Car Pak	Awaiting plans	To make a new pedestrian access between both old and new sections of Meadow Lane car park and Eton Court	
EN19/2P	01/05/2019	**Develop 2 new on-road resident parking areas in Atherton Ct. and Tangier Lane**		EAG	Atherton Ct & Tangier Lane	Awaiting Plans	To develop 2 new resident parking areas - awaiting plans from RBWM Parking	
EN19/3p	07/09/2019	**Painting of street furniture**	440893/ CM001100	Councillor	All Streets	Reported	Can only be done May- August. Budget required	
		ARCHIVED						
EN18/7P	01/11/2018	**Cycle stand Windsor side of Bridge**		Neighbourh'd Plan Project	Thames St.	Completed	Cycle stand to be installed either side of shrub bed directly on Windsor side of bridge	Jan-19
EN 25M	16/08/2017	**Resolve the Resident Parking Issues in Meadow Lane Car park**		BRG on behalf of Eton Parking Permit Holders	Meadow Lane car park	completed	Numerous contacts made with those responsible since installation in Mar.2016. Parking Team to respond regarding these parking spaces. No further changes to the signage can be made as they need to remain within legal requirements. It is not possible to stop people from parking in these bays if they choose to do so. 15 Dec - This does not resolve situation for residents and is not acceptible. RBWM Parking sent email 11/01/18 bays will remain as is. BRG written to RBWM Leader regarding position on this item. Further response to follow. Awaiting meeting with Borough Councillor, Parking Principal, BRG & Eton Mayor. At the meeting 9 July it was agreed to trial for 6 months making the 13 bays in the car park adjacent ot Meadow Lane resident L permit only parking. 30th Sept planed but Oct 2 awaiting action. **Signs up but awaiting line alterations. Completed**	Jan-19.
EN58M	22/11/2017	**Meadow Lane Car Park - dead tree nearest recycle area**		Residents	Meadow Lane Car Park	**Completed**	Please report online " fix it form" for arboricultural team. 13 Dec 17 - AF290883. 5 Jan - Awaiting response. Update required from Tree team. Officer visited - not evident. Please provide details. Although tree started into growth this has since died. Tree will be reinspected by the end of this week and appropriate works will be actioned. awaiting action - 2 Oct. Will be replaced 18/19 planning season. Completed	Feb-19.
EM75M	01/11/2018	**Manhole Cover repair**		RBWM	Eton Court	**Completed**	Manhole ssisded in Eton Court near jubioile 5q. Planned road closure by Thmaes Water to carry out work 24/01/2019	Jan-19.
EM76M	13/11/2018	**Worn road surface in parking bay**		RBWM	High St adjacent to 88 High St.	**Completed**	Reported to Volker at meeting 13 Nov 18. Work held up by scaffolding at 88.	Jan-19.
EN42P	22/09/2017	**Motorbike parking**		motor bike users' request	High St.	Completed	This is new on the tracker - Please provide background to RBWM. Group spoken with to RBWm and will contact PCL directly to discusshis matter This matter is with Project Centre for investigation and forms part of the 2018/19 parking review list. Area has been amnked up for motorbike parking	Jan-18.